

Digital Imaging REVIEW

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DOCUMENT IMAGING PRODUCTS 2005: BLI'S PICKS OF THE YEAR

RISO RZ390UI

*Outstanding Digital Duplicator
(Ledger-Size Imaging),
Spring 2005*

RISO, Inc.
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An excellent value that pairs a highly reliable performance in BLI's tests with an excellent cost per page for supplies and a price that's among the lowest for digital duplicators on the market (\$9,995), the RISO RZ390UI has earned a Spring 2005 BLI "Pick of the Year" award for "Outstanding Digital Duplicator" in the ledger-size imaging category.

The RISO RZ390UI breezed through its 500,000-impression durability test without any service calls or even a misfeed occurring. In addition to its flawless reliability performance, the RISO RZ390UI offers good overall output quality when compared with other digital duplicators, and good overall ease of use. The unit also earned good marks for its ease of loading paper, adjusting the paper feed table and removing misfeeds. In addition, replacing ink, as well as replacing masters and the master waste container, was simple and clean.

Features of the RZ390UI include an adjustable speed of 60 to 130 ppm (most digital duplicators offer a top speed of 120 ppm) and RISO's i Quality System, through which the duplicator and i Quality-equipped supplies (i.e., ink bottles and master rolls) communicate real-time data, including shortages of remaining supplies, to help optimize performance.

Options for this device, while not configured on the test unit, include network printing and the capability to link a printer to the duplicator (either directly, via a crossover cable, or over the network) to enable smaller-quantity jobs to automatically be sent to the



RISO RZ390UI

printer rather than the duplicator for more economical printing.

BLI Senior Test Technician Tony Maceri commented, "This unit not only displayed the outstanding reliability that BLI has come to expect from digital

duplicators, but also proved to be an extremely economical choice, making it a worthy 'Pick' recipient." With pricing for print and network options included, the RZ390UI is more than \$4,000 less than the aver-

age. BLI highly recommends the RZ390UI for offices in need of a digital duplicator for monthly volumes of up to 400,000 impressions.

ABOUT BLI'S PICKS OF THE YEAR

Twice a year with its "Pick of the Year" awards, BLI gives special recognition in each category to those products that provided the most outstanding performances in BLI's exhaustive lab tests.

BLI's awards stand alone in that they are based on a rigorous battery of lab tests that takes approximately two months to complete and includes an extensive durability test, during which each unit is run at the manufacturer's maximum recommended monthly volume. BLI's durability test is unique among office product evaluations and uniquely qualifies BLI to assess reliability, which is a critical factor for buyers and IT directors, given that virtually all of the products are designed for use on networks.

In addition to assessing reliability, in terms of the number of service calls and PM (preventive maintenance) calls required, as well as misfeed frequency, BLI's comprehensive evaluation includes an assessment of copy and print quality, productivity, ease of use and economy, as well as connectivity issues such as feedback to workstations, administrative utilities, print drivers, multitasking and scanning solutions. Each product that successfully passes BLI's lab test earns BLI's "Recommended" or "Highly Recommended" seal and a BLI "Certificate of Reliability" and qualifies as a "Pick" award contender. Consequently, a BLI "Pick of the Year" is a hard-earned award that buyers and IT directors can trust to better guide them in their acquisition decisions.

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